



Welcome to your new Pharmacy Benefit Partner

We're excited to partner with you to provide you with world-class pharmacy benefits. We hope the information provided below will be useful to you as you transition to SmithRx. Our goal is to make your experience with us seamless.



Member Portal

By visiting our member portal at smithrx.com/portal you may easily create a portal account and gain access to your prescription forms, processing information, most recent history of prescription claims, formulary data, and pharmacy network status.



Rx Processing Information

Your Rx processing information has been updated. Please give your pharmacy the new SmithRx processing information, including theRxBin (024368), RxPCN (3207), and RxGroup Number (Found on your ID card), to prevent interruption.



Prior Authorization

If you are prescribed a medication requiring a prior authorization, you will need to go through an additional authorization process. Our ClinicalTeam reviews requests for these selected medications to help ensure appropriate and safe use of medications for your medical condition(s).

If your medication requires a PA, our Member Support team can help you and your provider get started. Call (844) 454-5201 for assistance.



Network Pharmacy Transitions

If your current pharmacy is out of network, please partner with your Physician to request your prescription be sent to one of the pharmacies in network.



Connect 360

Your neighborhood retail pharmacy might not always be the most economical choice for a drug you are taking. The SmithRx Connect Team will reach out to you if we discover that you are taking a medicine and we can assist you lower your out-of-pocket expenses.

Our team is here to make getting started with SmithRx a seamless experience. If you have any questions, please call SmithRx Member Support at **(844) 454-5201**.